ArMee Technology Services Pvt. Ltd.

Service Call Report

acer

SCR No. 62290 Month : Branch :

Customer Name : Jigar Patel

Contact No. : 9898590639

Address : 101/666 MJ coperative Near Shree Sankul

City : Daman

Complain ID : 3592640 I

DD / MM / YYYY Hrs : Mins

Call Reported :

Call Attended :

Call Closed : 28/03/20

System Model : A515 Serial No. : DNH5HS1004364383

Monitor Model : Serial No. :

Peripheral Model : Serial No. :

Problem reported by Customer

KB problem

Action Taken by Engineer

KB Load Replace and now System working fine.

Part Replaced Yes ☑ No ☐

Defective Part Details

Description	KB	Part No.		Defective Part Sr. #	
Description		Part No.		Defective Part Sr. #	
Description		Part No.		Defective Part Sr. #	

Replaced Part Details

1 : PO#		Part No.		Replaced Part Sr. #	
2 : PO#		Part No.		Replaced Part Sr. #	
3 : PO#		Part No.		Replaced Part Sr. #	

Call Status ☐ Complete ☐ Under Observation ☐ Pending ☐ Escalated

Reason :

Customer Remarks if any :

Customer Name :

Contact No.

Date :

Sign & Stamp

ArMee's Engineer Name : Mitesh Patel

Signature

CUSTOMER'S COPY

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