Updated: Tuesday, September 09, 2014

MJ CORPORATION always think that prevention is better than Cure, as we also believe that proper maintenance and Follow-up provides lowest down time in case of computer systems. We had noticed that most of the organization in IT industry is unable to provide service after sales support, simply because of lack of concentration in the field of after-sales-support.

We have full-fledged after sales department. Headed by one of the trained staff of the organization. We have huge inventory of the spares, we are sure that will minimize your down time to great extent. Our teams of support engineers are always on alert to solve your problem irrelevant of Software or Hardware.

Type of AMC for Desktop

Comprehensive AMC

1. 12 months on site
2. Including Labour + Spares
3. Replacement of Spares, if available
4. Routine preventive Maintenance
5. Priority in Support
6. **Ideal for Serious user who think Time is Money**

Non–Comprehensive AMC

1. 12 months on site
2. Including Labour for
3. Routine preventive Maintenance
4. Priority in Support
5. **Ideal for Big Installation Base**.

On–Call Package (O.C.P)

1. User friendly package
2. Discounted rates for Parts
3. Fixed rate for any type of Call
4. Use within 24 months
5. **Ideal for Small Office & Home User**

MJ CORPORATION

Standard Charges

Minimum Onsite Visiting and Testing Charges For Per Product		
Onsite Visiting Charges for Home Use	:	**₹ 150/-**
Onsite Visiting Charges for Office & Corporate	:	**₹ 250/-**
Desktop Minimum Testing Charges	:	**₹ 150/-**
Laptop Minimum Testing Charges	:	**₹ 350/-**
CRT Monitor Minimum Testing Charges	:	**₹ 150/-**
LED / LCD Minimum Testing Charges	:	**₹ 200/-**
Printer (DMP / Inkjet / Deskjet)	:	**₹ 150/-**
Printer (Laser-AIO)	:	**₹ 250/-**
Data Backup HDD TO HDD<=40 GB	:	**₹ 200/-**
Desktop Software Service Charges		
Desktop Normal Service (Application Installation / Driver Setup)	:	₹ 200/-
Desktop (Reinstallation of OS / Driver / Small-Utilities)	:	₹ 350/-
Desktop (Fresh OS Installation / Driver / Application / Games /Song / Video / Utilities / Demo Antivirus)	:	₹ 450/-
Desktop Hardware Service Charges		
Desktop Preventive Hardware Service	:	₹ 150/-
Desktop Complete Hardware Service Pc re-assembling / Dust Cleanup of Cabinet + CPU Fan / Replace CMOS Battery & CPU White Griesh	:	₹ 450/- **Pc Inspection Report will be given to Party**
Desktop Motherboard Repairing (No Display / Dead)	:	₹ 900/- (Minimum Charges)
Laptop Software Service Charges		
Laptop Normal Software Service (Application Installation / Driver Installation)	:	₹ 250/-
Laptop (Reinstallation OS / Driver)	:	₹ 450/-
Laptop (Fresh OS Installation / Driver / Application / Games /Song / Video / Utilities / Demo Antivirus)	:	₹ 600/-
Laptop Hardware Service Charges		
Laptop Preventive Hardware Maintenance (Overheating)	:	₹ 700/-
Laptop Hardware Troubleshooting (No Display / Dead Laptop / Motherboard Issue)	:	₹ 1900/- (Minimum Charges)
Monitor / LCD / LED Repairing Charges		
CRT Monitor Repairing Charges	:	₹ 500/- (Minimum Charges)
LCD / LED Monitor Repairing Charges	:	₹ 950/- (Minimum Charges)
Printer Repairing Charges		
Printer Call (Deskjet / Inkjet)	:	₹ 450/- (Minimum Charges)
Printer Call (Dotmatrix)	:	₹ 600/- (Minimum Charges)
Printer Call (Laser Printer)	:	₹ 950/- (Minimum Charges)
Printer (High End DMP / Laser –AIO)	:	₹ 1500/- (Minimum Charges)

Terms and Conditions

Repair Policy
Repair estimate of the parts are suspected, in case during repair if we find some other problems will be treated as a new problem, we will intimate the same then processed.

Physical verification of the material is only possible when it reaches to our workshop.

All **Software's** and **Data** are of **client responsibility**; please backup all the data before submitting for repair.

All repairs of Laptop / Desktop / Printer / Monitor or any other product are **conditionally warranted for 7 days** from date of Ticket Closed.

This **warranty applies only** to those items which were **found defective and repaired**, it does not apply to products in which no defect was found and returned as is or merely recalibrated. Out of warranty products may not be capable of being returned to the exact original specifications or dimensions.

In case of **repeat issue/problem** we can only be able to give service on address provided at the time of call logged.

In no event will we be liable for any loss or damage including, without limitation, indirect or consequential loss or damage, or any loss or damages whatsoever arising from use of parts or loss of use of, data or profits arising out of, or in connection with.

All **on-site services** and **response times** are subject to the following conditions:

- Performed during S**tandard Business Hours**. i.e (10:00 am to 7:00 pm)
- Availability of the services in your area, and the **availability of technicians** in your area.
- Call can be attainted on same day if call placed before 3:00 pm
- Availability of parts.

Replacement Policy:
No advance replacement will be issued unless the faulty is returned.
Computer Parts are likely to come from a different manufacturer and/or store, for any hardware defects you will have to deal with the appropriate manufacturer company
If you want, on behalf of you we will provide the replacement service (pick n drop) on chargeable basis as per manufacturer terms.

Payment Terms: Diagnosis fees at the time of Pick-up, remaining at the time of delivery or completion of work. No credit is available.

Diagnosis Fee: This fee applies to all out-of-warranty service requests with no exception. It is payable even if we determine that the given Product is not faulty; that the fault is not repairable; or you decide not to proceed with the repair. However, it may be waived at our discretion if you instruct us to proceed with the quoted repair or if the product is salvaged to **MJ CORPORATION.**

Payment: Full payment is strictly due on collection for your given product. Your given product will not be returned to you until full payment is received. You can make payment by cash or bank cheque. Personal cheques and company cheques are not accepted without prior arrangement. We retain a security interest in your given product until full payment is made and we retain the right to sell your given product at a private or public sale to pay for any outstanding invoice if payment is not received within 30 days of its due date.

Cheque Return Charges: for any financial reason – INR 350 for one cheque.

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