MJ CORPORATION

☑ Double Experience ☑ Faster Service ☑ Reasonable Price

• PC SALES & SERVICE • CCTV & DVR SETUP • WEB DEVELOP & HOSTING

Near Shree Satyanarayan Temple, Katheria, Nani Daman.(U.T)
Helpline No. : 0260 - 6545991, 9998487100 / www.mjdaman.com

SERVICE REPORT / CASH MEMO

support@mjdaman.com
quotation@mjdaman.com

Customer ID : CC0260

To.
Anand Plast
Plot Suurvey No:57/1(5)A, Dunetha Village, Udiyog Bhavan Left Turn, Nani Daman, Daman, Daman and Diu, India
Phone NO. : 7698497953 / 9978252405 / 9558721197 / 7984183287

Call Registration Date & Time* 02-08-2023 06:20 AM		
Workshop	Date	Time
IN*	2/08/23	12/:31
OUT	2/08/23	1:07

Service /Cash Memo No.:	Visiting Date	Call Type	Ticket Number
		Pay Call	MJ161089

Product Description / Warranty	Problem & Work Order Specified By Customer	Product Serial Number
Desktop (NO10435) (Assemble C2d) / (Manufacture Parts/Expired)	Scheduled Amc Call	~~NO10435~~ NO10535
		MJ Service Tag Number
		~~S210063~~ S230001
Other Accessories	N/A	

Problem Observed : *Problem observed onsite is conditional

- ☐ Hardware Problem
- ☐ Networking Problem
- ☐ Software Problem
- ☑ Other — Scheduled AMC call.
- ☐ Operating System
- ☐ Driver Problem
- ☐ Virus Problem

Action Taken :

- ☐ Installed O.S.
- ☐ Open Office
- ☐ Utilities
- ☐ Network Setup
- ☐ Driver Installation (Motherboard Drivers) others :
- ☐ HDD Formatted
- ☐ Created Partitions ____
- ☑ PC Hardware Service
- ☐ Data Backup ____

Sr. No.	Description	Qty.	Rate	Amount
	ONSITE SERVICE / VISITING CHARGES			
(1)	Prev. Hardware Service. Warranty Expiring on 5/1/2024	1 Pc	—	AMC.
	Rupees		TOTAL	

Customer's Feedback
Serviceman Attitude ☐ Good ☐ Avg.
Service Quality ☐ Good ☐ Avg.

Remarks : (if any)

Goods delivered in working condition
☐ MJ Office ☐ Onsite ____

Terms & Conditions: 1) Cheque in favour of MJ Corporation. 2) Minimum service charge will be taken after testing equipments. 3) All necessary original software has to be provided by the customers. 4) Conditional warranty on parts replaced or repaired. 5) MJ Corp. will not be responsible for any loss such as data files, software programs or any damage to disk heads etc. while servicing. 6) MJ Corp. is not liable for any software installed on client PC & is automatically assume that all software installed on client system are provided by clients them selves.

Call Status :
- ☐ Complete
- ☐ Pending For:
- ☐ Customer Confirmation

Customer's Sign with Stamp

Declaration By Customer
We hereby agree to all terms & conditions as specifies above.

Service Engineer's Sign.

Authorized Sign. (Office Use)

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SERVICE INSPECTIONS REPORT

support@mjdaman.com
quotation@mjdaman.com

Customer ID : CC0260

To.
Anand Plast
Plot Suurvey No:57/1(5)A, Dunetha Village, Udiyog Bhavan Left Turn, Nani Daman, Daman, Daman and Diu, India
Phone NO. : 7698497953 / 9978252405 / 9558721197 / 7984183287

Service /Cash Memo No.:	Visiting Date	Call Type	Ticket Number
		Pay Call	MJ161089

Call Registration Date & Time*
02-08-2023 06:20 AM

Workshop	Date	Time
IN*	2/08/23	2:31
OUT	2/08/23	1:01

Product Description / Warranty	Problem & Work Order Specified By Customer	Product Serial Number
Desktop (NO10435) (Assemble C2d) / (Manufacture Parts/Expired)	Scheduled Amc Call	~~NO10435~~ NO10535
		MJ Service Tag Number
		~~S210063~~ S230001
Other Accessories	N/A	

FAQ	Never	Some time	Many time	Remarks
1) System restarting problem	●	○	○	
2) System hanging problem	●	○	○	
3) Beep sound / Date & Time error	●	○	○	
4) Windows loading problem	●	○	○	
5) Any pops or errors get display	●	○	○	
6) Screen flickering problem	○	●	○	
7) Keyboard Mouse connectivity loss	●	○	○	
8) Noisier sound from cabinet	●	○	○	
9) Any applications opening problem	●	○	○	

*Other Systems Details	
UPS	Yes
Antivirus	Yes
Speaker	No
Keyboard	Yes
Mouse	Yes
Monitor	Yes
Printer	Yes
Other 1	
Other 2	

Action Taken :

Complete Software Service

- ☐ Installed O.S.
- ☐ HDD Formatted
- ☐ Open Office
- ☐ Created Partitions
- ☐ Utilities Installation
- ☐ Data Backup
- ☐ Driver Installation
- ☐ Virus Clean up
- ☐ System boot scan
- ☐ Temp files deleted
- ☐ Unwanted softwares uninstalled

Complete Hardware Service

- ☐ Cabinet & Cpu Fan Dust Cleanup
- ☐ Applied white griesh on Processor
- ☐ Replaced COMS battery
- ☐ Cable re-arranged

Testing Result

OS (operating System)		USB Driver	
Other Applications		Printer Driver	
Display Driver		Lan Driver	
Sound Driver		Other Driver	

Total HDD Partition

Drive	Space	Used	Free

Customer's Sign with Stamp

Declaration By Customer
Work completed at my satisfaction

Service Engineer's Sign./ Remarks

Call Status :

- ☐ Complete Successfully
- ☐ Pending For: